

QUARTERLY PROGRESS REPORT ON REDRESSAL OF PUBLIC GRIEVANCES

Name of the Ministry/Department : National Water Development Agency

Quarter ending :July to Sept, 2016

| Sl. No. | Name of the Offices | No. of grievances outstanding at the beginning of the quarter | No. of grievances received during the quarter with broad categorizations | | | | | No. of grievances disposed of | | | No. of grievances cases outstanding at the end of the Quarter | | | | | | |
|---------|--------------------------|---|--|--|--------------------|------------|-----------|-------------------------------|------------------|-----------|---|-----|-----|-----|-----|-----|----|
| | | | (a) Procedural delay | (b) Misbehavior of unsympathetic behavior of staff | (c) Service matter | (d) Others | (e) Total | (a) In favour of complainant | (b) In rejection | (c) Total | 4 | 5 | 6 | 7 | 8 | | |
| 1 | CE (North) | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 2 | CE (South) | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 3 | SE (Vatsad) | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 4 | SE (Hyderabad) | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 5 | SE (Gwalior) | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 6 | SE Bhuvaneshwar | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 7 | SE (Patna) | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | | |
| 8 | Deputy Director (Admin.) | 04 | NIL | NIL | NIL | 04 | NIL | 04 | NIL | 05 | NIL | 05 | 02 | NIL | 01 | NIL | |
| | TOTAL | 04 | NIL | NIL | NIL | 04 | NIL | 08 | 05 | NIL | 05 | 05 | 02 | NIL | 01 | NIL | 03 |

