

## QUARTERLY PROGRESS REPORT ON REDRESSAL OF PUBLIC GRIEVANCES

Name of the Ministry/Department : **National Water Development Agency**

Quarter ending **April to June 2018**

Sl. No.	Name of the Offices	No. of grievances outstanding at the beginning of the quarter	No. of grievances received during the quarter with broad categorizations					No. of grievances disposed of			No. of grievances cases outstanding at the end of the Quarter				
			(a)	(b)	(c)	(d)	(e)	(a)	(b)	(c)	No. of cases pending for less than 3 month	No. of cases pending for 3-6 months	No. of cases pending for 6-12 months	No. of cases pending for more than a year	Total of 4,5,6,7
			Procedural delay	Misbehavior of unsympathetic behavior of staff	Service matter	Others	Total	In favour of complainant	In rejection	Total	4	5	6	7	8
1	CE (North)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	CE (South)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	SE (Valsad)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	SE (Hyderabad)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	SE (Gwalior)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
6	SE Bhubaneshwar	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
7	SE (Patna)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
8	Deputy Director (Admn.)	02	NIL	NIL	06	02	10	NIL	09	09	01	NIL	NIL	NIL	01
	<b>TOTAL</b>	02	NIL	NIL	06	02	10	NIL	09	09	01	NIL	NIL	NIL	01

**Performa-II**

**Action Taken on grievances appearing in columns of Newspaper from January to June 2018**

<b>No. of grievances appearing in Newspapers during the year</b>	<b>No. of grievances settled within 3 months of appearing in Newspapers</b>	<b>No. of grievances settled in the year</b>	<b>No. of grievances pending as on 30<sup>th</sup> June 2018</b>	<b>No. of grievances pending as on 30<sup>th</sup> June 2018</b>	
				<b>3-6 months</b>	<b>Beyond 6 months</b>
1	2	3	4	5	6
NIL	NIL	NIL	NIL	NIL	NIL