QUARTERLY PROGRESS REPORT ON REDRESSAL OF PUBLIC GRIEVANCES

Name of the Ministry/Department : National Water Development Agency Quarter ending : January to March 2017

Sl. No.	Name of the Offices	No. of grievances outstanding at the beginning of the quarter	No. of grievances received during the quarter with broad categorizations					No. of grievances disposed of			No. of grievances cases outstanding at the end of the Quarter				
			(a)	(b)	(c)	(d)	(e)	(a)	(b)	(c)	No. of cases pending for less than 3 month	No. of cases pending for 3-6 months	No. of cases pending for 6-12 months	No. of cases pending for more than a year	Total of 4,5,6,7
			Procedural delay	Misbehavior of unsympathetic behavarious of staff	Service matter	Others	Total	In favour of complainant	In rejection	Total	4	5	6	7	8
1.	CE (North)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2.	CE (South)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3.	SE (Valsad)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4.	SE (Hyderabad)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5.	SE (Gwalior)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
6.	SE Bhubaneshwar	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
7.	SE (Patna)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
8.	Deputy Director (Admn.)	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
	Total	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL